

Privacy Notice

We take your privacy very seriously. Please read this privacy notice carefully as it contains important information, particularly on how and why we collect, store, and use your personal information.

'We', refers to White House Campsite. 'You' and 'Your' refers to visitors to our website and customers who make a reservation at White House Campsite.

'Personal Information' or 'Personal data' refers to any information relating to an identifiable individual.

We collect, use and are responsible for certain personal information about you

When we do so we are subject to the General Data Protection Regulation, which applies across the European Union (including in the United Kingdom) and we are responsible as 'controller' of that personal information for the purposes of those laws.

To enable bookings to be made online we use a booking system known as 'Inn Style', which is developed and managed by a company called 'Staylists Limited'. InnStyle's Privacy Policy describes in detail how they collect and process your data - <https://www.innstyle.co.uk/privacy-policy>

Personal information we collect about you

We may collect and use the following personal information about you:

- your name and contact information, including email address, telephone number and postal address
- information to enable us to check and verify your identity, e.g. your date of birth
- your gender information
- your car registration number
- your billing and transaction information
- your history of contact with us including details of any stays you have previously had with us

This personal information is required by us to provide services to you. If you do not provide the personal information we ask for, it may delay or prevent you from receiving services from us.

How your personal information is collected

Much of the personal information we collect is via our website and through email, however we may also collect information directly from you including by telephone and by post.

When you make a booking with us through the 'Inn Style' system, your personal information is used in order to complete the reservation, as detailed in the 'Inn Style' Privacy Policy.

Our website is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to give you the information you need to make a reservation with us. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. Wix.com stores your data on secure servers behind a firewall. You may wish to read the Wix.com Privacy policy here - <https://www.wix.com/about/privacy>

How we use cookies

Our site uses cookies to distinguish you from other users of our site. This helps us to provide you with a good experience when you browse our site and also allows us to improve our site. By continuing to browse the site, you are agreeing to our use of cookies.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer. Wix.com websites use the following cookies:

<i>Cookie Name</i>	<i>Purpose</i>
svSession	Creates activities
hs	Security
incap_ses_\${Proxy-ID}_\${Site-ID}	Security
incap_visid_\${Proxy-ID}_\${Site-ID}	Security
nlbi_{ID}	Security
XSRF-TOKEN	Security
smSession	Identify logged in site members

How and why we use your personal information

Under data protection law, we can only use your personal information if we have a proper reason for doing so, for example:

- for our legitimate interests or those of a third party; or
- where you have given consent.

A legitimate interest is when we have a business or commercial reason to use your information, so long as this is not overridden by your own rights and interests.

We will retain your personal information for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal or accounting requirements.

How we communicate with you

We may contact you by email, telephone or postal mail to notify you of your reservation or request further information from you regarding your reservation. Following your visit, we may contact you to invite you to review your stay in order that we may make improvements to the business and to inform other customers about your experience during your stay. If we do, you are of course under no obligation to respond.

If you have granted consent to receive emails from us, we may contact you by email to provide information about the campsite. For example, this might include our announcing opening dates, details on how and when to bookings open for specific events or other busy periods, or other information related to staying at White House Campsite.

How you can withdraw consent for collection of your personal information

If you do not want us to process your data anymore, please contact us at enquiries@whitehousecampsite.co.uk or send us mail to White House Campsite, Hay Road, Builth Wells, Powys, LD2 3BP

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us by email or post.

Privacy Statement updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

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